STATE OF OKLAHOMA

1st Session of the 57th Legislature (2019)

SENATE BILL NO. 886 By: Montgomery

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AS INTRODUCED

An Act relating to limited lines insurance; amending 36 O.S. 2011, Sections 1435.20, as last amended by Section 1, Chapter 159, O.S.L. 2018 (36 O.S. Supp. 2018, Section 1435.20), which relates to limited lines producers; adding self-storage facility insurance to list of limited lines producer licenses; defining terms; requiring limited lines license to sell or offer self-service storage insurance; providing exception to licensing; providing exception from examination and continuing education requirements; authorizing certain additional persons to work under licensee; requiring registry of locations authorized to sell certain insurance; authorizing inspection of certain registry upon request and notice by Insurance Commissioner; requiring certain written materials be offered to customers; providing required information for materials; authorizing types of policy self-storage insurance may be offered under; requiring certain standards be developed for self-storage insurance; providing certain exception to licensure as an insurance producer; requiring certain supervision and training; providing certain training parameters; prohibiting certain persons from claiming licensure; proscribing billing practices for owner of selfstorage facility licensed to sell insurance; authorizing compensation for billing and collection services; establishing terms for violations of act; requiring certain application for licensing; establishing procedures for application; authorizing certain licensing fees; providing for codification; and providing an effective date.

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1 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:
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- 2 | SECTION 1. AMENDATORY 36 O.S. 2011, Section 1435.20, as
- 3 | last amended by Section 1, Chapter 159, O.S.L. 2018 (36 O.S. Supp.
- 4 | 2018, Section 1435.20), is amended to read as follows:
- 5 Section 1435.20. A. A limited lines producer may receive
- 6 qualification for a license in one or more of the following
- 7 categories:
- 8 1. Prepaid legal liability insurance, which means the
- 9 assumption of an enforceable contractual obligation to provide
- 10 | specified legal services or to reimburse policyholders for specified
- 11 | legal expenses, pursuant to the provisions of a group or individual
- 12 | policy;
- 2. Crop insurance providing protection against damage to
- 14 crops from unfavorable weather conditions, fire or lightning, flood,
- 15 | hail, insect infestation, disease or other yield-reducing conditions
- 16 or perils provided by the private insurance market, or that is
- 17 | subsidized by the Federal Crop Insurance Corporation, including
- 18 | Multi-Peril Crop Insurance;
- 19 3. Car rental insurance offered, sold or solicited in
- 20 | connection with and incidental to the rental of rental cars for a
- 21 period of two (2) years, whether at the rental office or by
- 22 preselection of coverage in master, corporate, group or individual
- 23 | agreements that:

a. is nontransferable,

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- b. applies only to the rental car that is the subject of the rental agreement, and
- c. is limited to the following kinds of insurance:
 - (1) personal accident insurance for renters and other rental car occupants, for accidental death or dismemberment, and for medical expenses resulting from an accident that occurs with the rental car during the rental period,
 - (2) liability insurance that provides protection to the renters and other authorized drivers of a rental car for liability arising from the operation or use of the rental car during the rental period,
 - (3) personal effects insurance that provides coverage to renters and other vehicle occupants for loss of, or damage to, personal effects in the rental car during the rental period,
 - (4) roadside assistance and emergency sickness protection insurance, or
 - (5) any other coverage designated by the Insurance Commissioner.

A car rental limited lines license issued to a rental or leasing company shall authorize any employee or authorized representative of the rental or leasing company to sell or offer coverage at each

- location at which the rental or leasing company operates. Employees or authorized representatives are not required to be individually licensed;
- 4. Credit credit life, credit disability, credit property,
 5 credit unemployment, involuntary unemployment, mortgage life,
 6 mortgage guaranty, mortgage disability, guaranteed automobile
 7 protection insurance, or any other form of insurance offered in
 8 connection with an extension of credit that is limited to partially
 9 or wholly extinguishing that credit obligation and that is
 10 designated by the Insurance Commissioner as limited line credit
 11 insurance;
 - 5. Surety insurance or bond that covers obligations to pay the debts of, or answer for the default of another, including faithlessness in a position of public or private trust. For purpose of limited line licensing, surety does not include surety bail bonds; and
 - 6. Travel; and

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- 7. Self-storage facility insurance, pursuant to Sections 2
 through 7 of this act.
- B. 1. An insurance producer or limited lines producer may
 solicit applications for and issue travel accident policies or
 baggage insurance by means of mechanical vending machines supervised
 by the insurance producer or limited lines producer only if the
 Insurance Commissioner shall determine that the form of policy to be

sold is reasonably suited for sale and issuance through vending machines, that use of vending machines for the sale of policies would be of convenience to the public, and that the type of vending machine to be used is reasonably suitable and practical for the sale and issuance of policies. Policies so sold do not have to be countersigned.

- 2. The Commissioner shall issue to the insurance agent or limited insurance representative a special vending machine license for each such machine to be used. The license shall specify the name and address of the insurer and licensee, the kind of insurance and type of policy to be sold, and the place where the machine is to be in operation. The license shall expire, be renewable, and be suspended or revoked coincidentally with the insurance agent license or limited representative license of the licensee. The license fee for each vending machine shall be that stated in the provisions of Section 1435.23 of this title. Proof of existence of the license shall be displayed on or about each machine in such manner as the Commissioner may reasonably require.
- SECTION 2. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 1435.20a of Title 36, unless there is created a duplication in numbering, reads as follows:

 As used in this act:
 - 1. "Commissioner" means the Insurance Commissioner;

2. "Location" means any physical location in the state or any website, call center site or similar location directed to residents of the state;

- 3. "Occupant" means a person, or his sublessee, successor or assign, entitled to the use of the storage space at a self-service storage facility under a rental agreement, to the exclusion of all others;
- 4. "Owner" means the owner, operator, lessor or sublessor of a self-service storage facility, his or her agent or any person authorized by him or her to manage the facility or to receive rent from an occupant under a rental agreement;
- 5. "Personal property" means movable property not affixed to land and includes, but is not limited to, goods, merchandise and household items;
- 6. "Self-service storage insurance" means personal property insurance offered in connection with and incidental to the rental of a storage space at a self-service storage facility for the loss of or damage to personal property that occurs at the self-service storage facility or when such property is in transit to or from that facility during the period of the rental agreement;
- 7. "Self-service storage facility" means any real property designed and used for the purpose of renting or leasing individual storage space to occupants who are to have access to such facility for the purpose of storing and removing personal property; and

8. "Supervising entity" means a business entity that is a licensed insurer or insurance producer.

- SECTION 3. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 1435.20b of Title 36, unless there is created a duplication in numbering, reads as follows:
- A. An owner shall be required to hold a limited lines license to sell or offer coverage for self-service storage insurance. An owner is not required to be licensed solely to display and make available brochures and other promotional materials created by or on behalf of an authorized insurer or a surplus lines insurer to occupants and prospective occupants.
- B. An owner who holds a limited lines license to sell or offer coverage for self-service storage insurance shall be exempt from the examination requirements in Section 1435.6 of Title 36 of the Oklahoma Statutes and the continuing education requirements in Section 1435.29 of Title 36 of the Oklahoma Statutes.
- C. A limited lines license issued pursuant to this section shall authorize any employee or authorized representative of the owner to sell, solicit and offer coverage for self-service storage insurance to an occupant at each location at which the owner conducts business.
- D. The supervising entity shall maintain a registry of owner locations which are authorized to sell, solicit or offer self-service storage insurance coverage in this state. Upon request by

the Insurance Commissioner, the registry shall be open to inspection and examination by the Insurance Commissioner during regular business hours of the supervising entity, provided that at least ten (10) days notice from the Commissioner is given to the supervising

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- SECTION 4. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 1435.20c of Title 36, unless there is created a duplication in numbering, reads as follows:
- A. At every location where self-service storage insurance is offered to occupants, brochures or other written or electronic materials shall be made available to a prospective occupant which:
- 1. Disclose that self-service storage insurance may provide a duplication of coverage already provided by a homeowner's insurance policy, renter's insurance policy or other source of coverage of the occupant;
- 2. State that the enrollment by the occupant in the selfservice storage insurance program offered by the owner is not required in order to lease storage space;
- 3. Provide the terms of the insurance coverage, or summarize the material terms of the insurance coverage, including:
 - a. the identity of the insurer,
 - b. the identity of the supervising entity,
 - c. the amount of any applicable deductible and the payment process,

d. benefits of the coverage, and

- e. key terms and conditions of coverage;
- 4. Summarize the process for filing a claim; and
- 5. State that the occupant may cancel enrollment for coverage under a self-service storage insurance program at any time and the person paying the premium shall receive a refund or credit of any applicable unearned premium refund.
- B. Self-service storage insurance may be provided under an individual policy or under a commercial, corporate, group or master policy.
- C. Eligibility and underwriting standards for occupants electing to enroll in coverage shall be established for each self-service storage insurance program.
- SECTION 5. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 1435.20d of Title 36, unless there is created a duplication in numbering, reads as follows:
- A. The employees and authorized representatives of the owner may sell, solicit, and offer self-service storage insurance to occupants and shall not be subject to licensure as an insurance producer pursuant to Section 2 of this act if:
- 1. The owner obtains a limited lines license to authorize its employees and authorized representatives to sell, solicit, and offer self-service storage insurance pursuant to Section 2 of this act;

- 2. The insurer issuing the self-service storage insurance either directly supervises or appoints a supervising entity to supervise the administration of the program including development of a training program for employees and authorized representatives of the owners. The training required by this paragraph shall comply with the following:
 - a. the training shall be delivered to employees and authorized representatives of an owner who are directly engaged in the activity of selling, soliciting, or offering self-service storage insurance,
 - b. the training may be provided in electronic form. If conducted in an electronic form, the supervising entity shall implement a supplemental education program regarding self-service storage insurance that is conducted and overseen by licensed employees of the supervising entity, and
 - c. each employee and authorized representative shall receive basic instruction about the self-service storage insurance offered to occupants and the disclosures required pursuant to Section 3 of this act.

- B. No employee or authorized representative of an owner shall advertise, represent or otherwise hold himself or herself out as a non-limited lines licensed insurance producer, unless so licensed.
- The charges for self-service storage insurance coverage may be billed and collected by the owner. Any charge to the occupant for coverage that is not included in the cost associated with the lease of storage space shall be separately itemized on the occupant's bill. If the coverage is included with the lease of storage space, the owner shall clearly and conspicuously disclose to the occupant that the coverage is included. Owners billing and collecting these charges shall not be required to maintain the funds in a segregated account provided that the owner is authorized by the insurer or supervising entity to hold the funds in an alternative manner and to remit the amounts to the supervising entity within sixty (60) days of receipt. All premiums received by an owner from an occupant for the sale of self-service storage insurance shall be considered funds held by the owner in a fiduciary capacity for the benefit of the insurer. Owners may receive compensation for billing and collection services.

SECTION 6. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 1435.20e of Title 36, unless there is created a duplication in numbering, reads as follows:

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If an owner or an employee, authorized representative or supervising entity violates any provision of this act, the Insurance Commissioner may:

- 1. After notice and hearing, impose fines not to exceed Five Hundred Dollars (\$500.00) per violation or Five Thousand Dollars (\$5,000.00) in the aggregate for such conduct; or
- 2. After notice and hearing, impose other penalties that the Commissioner deems necessary and reasonable to carry out the purpose of this act, including:
 - a. suspending the privilege of transacting self-service storage insurance at specific business locations where violations have occurred, and
 - b. suspending or revoking the ability of individual employees or authorized representatives to act under the license.
- SECTION 7. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 1435.20f of Title 36, unless there is created a duplication in numbering, reads as follows:
- A. A sworn application for the license provided for in Section 1435.7 of this Title 36 of the Oklahoma Statutes shall be made to and filed with the Insurance Commissioner on forms prescribed and furnished by the Insurance Commissioner.
 - B. The application shall:

1. Provide the name, residence address and other information required by the Insurance Commissioner for an employee or officer of the owner that is designated by the applicant as the person responsible for the owner's compliance and update such information within thirty (30) days of a change in the same. The person responsible for the owner's compliance with the licensing requirements need not be a licensed insurance producer. If the owner derives more than fifty percent (50%) of its revenue from the sale of self-service storage insurance, the information required in this subparagraph shall be provided for all officers, directors, and shareholders of record having beneficial ownership of ten percent (10%) or more of any class of securities registered under the federal securities law; and

- 2. Specify the location of the applicant's home office.
- C. Initial licenses issued shall be valid for a period of twenty-four (24) months.
- D. Each owner licensed pursuant to this act shall pay to the Insurance Commissioner a fee as prescribed by the Insurance Commissioner but in no event shall the fee exceed One Hundred Dollars (\$100.00) for an initial self-service storage insurance limited lines license and Fifty Dollars (\$50.00) for each renewal thereof.

1	SECTION 8.	This act	shall become	effective	November 1	, 2019.
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